Getting Payments Right

Goal Leaders

Gay Gilbert, Administrator, Office of Unemployment Insurance, U.S. Department of Labor

Jeff Schramek, Deputy Commissioner, Financial Services and Operations, Bureau of the Fiscal Service

Megan Worstell, Acting Director of the Office of Financial Management and Chief Financial Officer, Centers for Medicare and Medicaid Services

Tim Soltis, Deputy Controller, Office of Management and Budget
Overview – Getting Payments Right CAP Goal

Goal Statement
- Demonstrate stewardship of taxpayer dollars by reducing monetary loss and making payments correctly the first time.

Challenge
- While improper payments may compromise citizens’ trust in government, they are not always indicative of fraud, nor do they necessarily represent payments that should not have been made. Having the right information and the capacity to address root causes are critical components.

Opportunity
- To improve the efficiencies of government programs by focusing on getting government payments right the first time they are made and reducing the cost associated with an incorrect payment.
- Build trust in government by better understanding the nature of improper payments and their relationship to payment integrity.
Overview - Getting Payments Right Goal Leadership

Executive Steering Committee
( Goal Leaders)

Decision-making body comprised of Federal executives who provide strategic direction, oversee progress, and facilitate cross-agency collaboration and communication.

Office Of Management and Budget

The Office of Management and Budget will provide overall leadership, direction, and oversight of strategies and workgroups for the goal.

Agency Lead

The Agency Lead will provide leadership, oversight, and project management to support a specific strategy or workgroup for the goal.

Participating Agencies

All agencies are encouraged to participate; leads will be identified for each of the strategies or workgroups.

Current agency participation includes representatives from: CMS, DOC, DOE, DOL, DOT, IRS, HHS, HUD, NGA, NSF, OPM, RRB, SBA, SSA, Treasury, USDA, VA, VBA
Types of Improper Payments

- **Monetary Loss**
  - Overpayment
    - Wrong Recipient
      - Unintentional
      - Intentional (Financial Fraud)
    - Wrong Amount
      - Unintentional
      - Intentional (Financial Fraud)

- **Non-Monetary Loss**
  - Underpayment
    - Right recipient & amount but payment process fails to follow applicable regulation and statute
      - Unintentional
      - Intentional (Financial Fraud)

- **Unknown**
  If unable to discern that the payment was proper due to a lack of documentation the payment must be considered improper.
Reduce burden and improve compliance to allow program resources to be focused on preventing improper payments that result in monetary loss.

Identify the point(s) in payment process where the improper payment resulting in monetary loss occur.

Identify data sets/analysis techniques and link to root causes. Obtain needed data to perform pre-payment checks.


Four strategies have been identified to achieve the objective of the CAP Goal. Milestones have been updated to align with these four strategies.
Progress Snapshot

2020 President’s Budget
- New Payment Integrity chapter released in the President’s 2020 Budget

Program Scorecards
- Quarterly program scorecards published on paymentaccuracy.gov highlighting improper payment prevention progress

PIIA Legislation
- Released PIIA 2019 for agency Legislative Review
- Adjudicated 111 comments across 14 agencies

Anti-Fraud Playbook
- Published playbook with fraud prevention techniques to help prevent intentional improper payments (aka fraud)

Outside Engagement
- Partnership for Public Service published “The Buck Stops Here”
- MITRE announced Eligibility Verification Challenge Winner
AGA Intergovernmental Partnership Briefing

AGA National Leadership Training Briefing

Selected 2019 ESC members

MITRE Eligibility Challenge

Monthly ESC meeting and MITRE Challenge finalists briefing

Drafted AGA Journal Article on Payment Integrity State Engagement

CFOC Financial Management Transformation Strategy Briefing

Program Integrity Information Act 2019 review with Agencies

Briefed CAP Goal at Antifraud Conference in Baltimore

* Association of Government Accountants (AGA)
Progress - Getting Payments Right CAP Goal Communications with Federal, State, Local and Private Entities

**Quarterly KPI Scorecard Survey Distributed to Agencies**

**International Fraud Forum (Procurement)**

**ESC meeting with Equifax on Data Use**

**Fraud Working Group Quarterly Meeting**

**Montgomery/Prince George County AGA Chapter Spring Workshop**

**Northern Virginia AGA(NOVAAGA) Spring Workshop**

**ESC Meeting with MITRE Challenge Finalists**

**Monthly ESC Meeting**

* Association of Government Accountants (AGA)
March 2019 - New Payment Integrity chapter released in the President’s 2020 Budget highlighting select statutory changes needed to improve the prevention of improper payments resulting in monetary loss. First time the President’s Budget has focused on the Getting Payments Right CAP Goal.

March 2019 - MITRE announced winners of its Payment Integrity Challenge, *Strengthening Eligibility Verification for Federal Benefit Programs*. Challenge finalists presented innovative solutions to overcome one of the most difficult aspects of Getting Payments Right: verifying applicant eligibility.

April 2019 - Completed quarterly scorecard survey to agencies for Key Performance Indicator (KPI) #3 to highlight quarterly progress made on 24 programs with more than $100M monetary loss and/or High-Priority Programs. Results will be available on paymentaccuracy.gov and performance.gov

April 2019 - Completed root cause and strategic data use working groups data calls to Federal agencies to determine monetary loss root causes across programs and availability of data sources to support mitigation strategies. Received responses on 57 programs across 20 Federal agencies.

May 2019 - Completed two of ten working groups. Working groups delivered critical products to support follow-on working groups to include a root cause matrix for improper payments resulting in monetary loss with root cause similarities mapped across programs and a report of all datasets being used in Federal programs.
### Key Milestones Completed - Clarify and Streamline Requirements

Reduce burden and improve compliance which will allow program resources to be focused on preventing improper payments that result in monetary loss. *

<table>
<thead>
<tr>
<th>Key Milestones</th>
<th>Milestone Due Date</th>
<th>Milestone Status</th>
<th>Change from last quarter</th>
<th>Owner</th>
<th>Anticipated Barriers or other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify initial needed statutory changes and share with Congress</td>
<td>October 2017</td>
<td>Complete</td>
<td>No Change</td>
<td>OMB</td>
<td>None</td>
</tr>
<tr>
<td>Revise and publish agency guidance based on 2017 burden reduction engagements</td>
<td>June 2018</td>
<td>Complete</td>
<td>No Change</td>
<td>OMB</td>
<td>None</td>
</tr>
<tr>
<td>Identify additional guidance improvements and propose changes to OMB</td>
<td>June 2018</td>
<td>Complete</td>
<td>No Change</td>
<td>CFOC</td>
<td>None</td>
</tr>
<tr>
<td>Identify preliminary statutory barriers and other needed changes and present findings to OMB</td>
<td>June 2018</td>
<td>Complete</td>
<td>No Change</td>
<td>CFOC</td>
<td>None</td>
</tr>
<tr>
<td>Communicate remaining needed changes to OMB</td>
<td>July 2018</td>
<td>Complete</td>
<td>No Change</td>
<td>CFOC</td>
<td>None</td>
</tr>
<tr>
<td>Revise the Payment Integrity and Fraud sections of OMB Circular A-136</td>
<td>March 2019</td>
<td>Complete</td>
<td>Change</td>
<td>OMB</td>
<td>None</td>
</tr>
<tr>
<td>Revise Payment Integrity Data Calls</td>
<td>April 2019</td>
<td>In Progress</td>
<td>Change</td>
<td>OMB</td>
<td>None</td>
</tr>
<tr>
<td>Communicate additional needed Statutory Changes with the Hill</td>
<td>2019</td>
<td>In Progress</td>
<td>Change</td>
<td>OMB and Agencies</td>
<td>None</td>
</tr>
<tr>
<td>Revise OMB Circular A-123, Appendix C</td>
<td>2021</td>
<td>In Progress</td>
<td>Change</td>
<td>OMB</td>
<td>Resource constraints have delayed the progress of this milestone</td>
</tr>
</tbody>
</table>

* Milestones have been updated to align with the four strategies identified to achieve the objective of the CAP Goal.
Develop understanding of existing payment processes behind the improper payments resulting in monetary loss.

Identify what is causing the improper payments resulting in monetary loss at the point(s) previously identified.

Document the payment process steps and identify the point(s) where the improper payment resulting in monetary loss is occurring.

Group similar causes together and develop revised root cause matrix categories for improper payments resulting in monetary loss.

- Revised root cause matrix for improper payments resulting in monetary loss.
- Analysis containing root cause similarities mapped across programs.
### Key Milestones - Identify Monetary Loss Root Causes

Revise root cause matrix to focus on causes of monetary loss. Analyze and identify similarities across programs.*

<table>
<thead>
<tr>
<th>Key Milestones</th>
<th>Milestone Due Date</th>
<th>Milestone Status</th>
<th>Change from last quarter</th>
<th>Owner</th>
<th>Anticipated Barriers or other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Develop understanding of existing payment processes behind the improper payments resulting in monetary loss</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program</td>
<td>None</td>
</tr>
<tr>
<td>Document the payment process steps and identify the point(s) where the improper payment resulting in monetary loss is occurring.</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program</td>
<td>None</td>
</tr>
<tr>
<td>Identify what is causing the improper payments resulting in monetary loss at the point identified above</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program</td>
<td>None</td>
</tr>
<tr>
<td>Group similar causes together and develop revised root cause matrix categories for improper payments resulting in monetary loss</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program</td>
<td>None</td>
</tr>
</tbody>
</table>

* Milestones have been updated to align with the four strategies identified to achieve the objective of the CAP Goal.
Strategic Data Use Steps & Outputs

**Phase 1**
- Identify all available data sets that could be used to perform eligibility pre-checks
- Identify which data sets are currently being used to perform pre-checks and analysis aimed at preventing monetary loss
- Catalogue data elements within each dataset

**Phase 2**
- Using revised root cause analysis, identify where access to data for eligibility pre-check could mitigate the improper payments
- Identify which data sets can be used to perform pre-checks for improper payment prevention of monetary loss
- Prioritize data sources by greatest impact to prevention of monetary loss

**Phase 3**
- Identify the method and/or requirement for accessing/incorporating the data
- Identify the ROI and Barriers to accessing data
- Develop proposal to access the data

**Phase 4**
- Execute each proposal
- Incorporate data into pre-payment review process and demonstrate effectiveness of monetary loss prevention

- Report containing all datasets with elements identified.
- Report indicating which data sets are being used and how they are being used.

- Report containing data sets/analysis that can be used.
- Report indicating amount of monetary loss that will be prevented from accessing identified data sets/analysis.

- Report containing barriers to accessing data/analytics
- Report containing ROI
- Proposal(s) to access data/analytics
- Monetary loss prevention associated with each proposal

- Revised Statute presented to and adopted by Congress
- Proposals presented to and adopted by other entities determined
- Business Process for new data incorporation
- Preliminary Analysis of impact
Identify data sets/analysis techniques and link to root causes. Obtain needed data to perform pre-payment checks. *

<table>
<thead>
<tr>
<th>Key Milestones</th>
<th>Milestone Due Date</th>
<th>Milestone Status</th>
<th>Change from last quarter</th>
<th>Owner</th>
<th>Anticipated Barriers or other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assuming no barriers, identify all available private and public data sets that could be used to perform eligibility pre-checks</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Identify which data sets are currently being used within each program to perform pre-checks and analysis aimed at preventing monetary loss</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Catalogue data elements within each dataset (i.e. income, residency, DOB, SSN, etc.)</td>
<td>Dec 2018 – May 2019</td>
<td>In Progress</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Using revised root cause analysis from Strategy 2, identify where access to data for eligibility pre-check could mitigate the improper payments</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Identify which data sets identified above can be used to perform pre-checks for improper payment prevention of monetary loss</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Prioritize data sources by greatest impact to prevention of monetary loss (assuming no legal barriers)</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
</tbody>
</table>

* Milestones have been updated to align with the four strategies identified to achieve the objective of the CAP Goal.
Identify data sets/analysis techniques and link to root causes. Obtain needed data to perform pre-payment checks. *

<table>
<thead>
<tr>
<th>Key Milestones</th>
<th>Milestone Due Date</th>
<th>Milestone Status</th>
<th>Change from last quarter</th>
<th>Owner</th>
<th>Anticipated Barriers or other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify the method and/or requirement for accessing/incorporating the data (beginning with element that will achieve the largest amount of monetary loss)</td>
<td>Dec 2019 – June 2020</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Identify the ROI and Barriers to accessing data</td>
<td>Dec 2019 – June 2020</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Develop proposal to access the data</td>
<td>Dec 2019 – June 2020</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Execute each proposal</td>
<td>July 2020 - March 2022</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Incorporate data into pre-payment review process and demonstrate effectiveness of monetary loss prevention</td>
<td>2022-2024</td>
<td>Not Started</td>
<td>No Change</td>
<td>Agency Program/OMB</td>
<td>TBD</td>
</tr>
</tbody>
</table>

* Milestones have been updated to align with the four strategies identified to achieve the objective of the CAP Goal.
Mitigation Strategies, Steps & Outputs

**Phase 1**
- Using revised root cause analysis, identify which monetary loss root causes need mitigation strategies that are not data dependent.
- Convene experts to share current mitigation strategies for identified monetary loss root causes.
- Evaluate shared mitigation strategies to determine which could be leveraged for identified root causes.

**Phase 2**
- Prioritize the mitigation strategies to identify those which will yield the greatest amount of monetary loss and those which are easiest and fastest to implement.
- Develop proposals to implement mitigation strategies.

**Phase 3**
- Implement mitigation strategies.
- Demonstrate effectiveness of preventative actions.

**Phase 1 Output**
- Report/File containing best practices and lessons learned

**Phase 2 Output**
- Report/file containing ROI analysis for mitigation strategies
- Report/file with implementation proposals

**Phase 3 Output**
- Revised Statute/proposals presented and adopted by appropriate entity
- Preliminary Analysis of impact
Identify non-data related mitigation strategies for monetary loss prevention that can be leveraged across the government. *

<table>
<thead>
<tr>
<th>Key Milestones</th>
<th>Milestone Due Date</th>
<th>Milestone Status</th>
<th>Change from last quarter</th>
<th>Owner</th>
<th>Anticipated Barriers or other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Using root cause analysis, identify which monetary loss root causes need mitigation strategies that are not data dependent (i.e. the root causes that can not be fixed by additional access to data for a pre-check or root causes that are more easily addressed in other ways, i.e. training, system changes, application form reconstruction, etc.)</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Convene experts to share current mitigation strategies for identified monetary loss root causes in step 1</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Evaluate shared mitigation strategies shared to determine which could be leveraged for identified root causes.</td>
<td>June 2019 – November 2019</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Prioritize the mitigation strategies to identify those which will yield the greatest amount of monetary loss and those which are easiest and fastest to implement.</td>
<td>January 2020 – May 2020</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Develop proposals to implement mitigation strategies</td>
<td>January 2020 – May 2020</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Implement mitigation strategies</td>
<td>June 2020 – March 2021</td>
<td>Not Started</td>
<td>Date Adjustment</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
<tr>
<td>Demonstrate effectiveness of preventative actions</td>
<td>2022-2024</td>
<td>Not Started</td>
<td>No Change</td>
<td>Agency Program/ OMB</td>
<td>TBD</td>
</tr>
</tbody>
</table>

* Milestones have been updated to align with the four strategies identified to achieve the objective of the CAP Goal.
Amount of Monetary Loss and Change in Monetary Loss

Cash Loss to the Government (FY17 - FY18)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Program or Activity</th>
<th>Change ($M)</th>
<th>Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Treasury</td>
<td>Earned Income Tax Credit</td>
<td>$664M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Medicare Fee For Service</td>
<td>$180M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Medicare Part C</td>
<td>-$210M</td>
<td></td>
</tr>
<tr>
<td>SSA</td>
<td>Old-Age, Survivors, and Disability Insurance</td>
<td>$3350M</td>
<td></td>
</tr>
<tr>
<td>SSA</td>
<td>Supplemental Security Income</td>
<td>-$203M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Medicaid</td>
<td>-$164M</td>
<td></td>
</tr>
<tr>
<td>USDA</td>
<td>Supplemental Nutrition Assistance Program</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>ED</td>
<td>Pell Grant</td>
<td>-$135M</td>
<td></td>
</tr>
<tr>
<td>VA</td>
<td>Community Care</td>
<td>$700M</td>
<td></td>
</tr>
<tr>
<td>DOT</td>
<td>Federal Highway Administration Highway Planning and Construction</td>
<td>$700M</td>
<td></td>
</tr>
<tr>
<td>USDA</td>
<td>National School Lunch</td>
<td>-$1078M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Medicare Part D</td>
<td>$221M</td>
<td></td>
</tr>
<tr>
<td>ED</td>
<td>Direct Loan</td>
<td>-$376M</td>
<td></td>
</tr>
<tr>
<td>VA</td>
<td>Pension</td>
<td>$304M</td>
<td></td>
</tr>
<tr>
<td>USDA</td>
<td>School Breakfast</td>
<td>-$660M</td>
<td></td>
</tr>
<tr>
<td>DOD</td>
<td>Military Pay</td>
<td>$115M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Child Care</td>
<td>$81M</td>
<td></td>
</tr>
<tr>
<td>VA</td>
<td>Compensation</td>
<td>-$97M</td>
<td></td>
</tr>
<tr>
<td>FCC</td>
<td>Universal Service Funds - Lifeline</td>
<td>-$109M</td>
<td></td>
</tr>
<tr>
<td>OPM</td>
<td>Total Program Retirement</td>
<td>-$27M</td>
<td></td>
</tr>
<tr>
<td>HHS</td>
<td>Childrens Health Insurance</td>
<td>-$42M</td>
<td></td>
</tr>
<tr>
<td>USDA</td>
<td>Federal Crop Insurance Corporation</td>
<td>-$14M</td>
<td></td>
</tr>
<tr>
<td>DOD</td>
<td>Travel Pay</td>
<td>-$25M</td>
<td></td>
</tr>
<tr>
<td>USDA</td>
<td>Special Supplemental Nutrition Program for Woman, Infants, and Children</td>
<td>-$95M</td>
<td></td>
</tr>
<tr>
<td>DOL</td>
<td>Unemployment Insurance</td>
<td>$20M</td>
<td></td>
</tr>
<tr>
<td>VA</td>
<td>Purchased Long Term Services and Support</td>
<td>$24M</td>
<td></td>
</tr>
</tbody>
</table>

Cash Loss: Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.

1. Amounts were reported in millions of dollars.
2. Includes high priority programs and programs that have a $100 million or more in cash loss.
3. Supplemental Nutrition Assistance Program did not report FY17 data.

Indicator Key:
- Increase from Previous FY
- Decrease from Previous FY

Fiscal Year Key:
- FY18
- FY17
KPI - Sample Quarterly Program Scorecard

Goal: Getting Payments Right

HHS

Child Care

Brief Program Description:

Administers the following grant programs to States, Federal agencies and tribal governments: (1) State Programs, (2) Tribal Transportation Program, (3) Federal Lands Transportation and Access Programs, (4) and Territorial and Puerto Rico Highway Program

Key Milestones

<table>
<thead>
<tr>
<th>Milestone</th>
<th>Status</th>
<th>ECD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Identify annual estimated monetary loss amount</td>
<td>Completed</td>
</tr>
<tr>
<td>2</td>
<td>Identify the root causes of the monetary loss</td>
<td>Completed</td>
</tr>
<tr>
<td>3</td>
<td>Identify actions needed to tackle the identified root causes of monetary loss</td>
<td>On-Track</td>
</tr>
<tr>
<td>4</td>
<td>Establishes quarterly progress goal(s) or milestones to mitigate root causes</td>
<td>At Risk</td>
</tr>
</tbody>
</table>

Quarterly Progress Goals

<table>
<thead>
<tr>
<th>Goal</th>
<th>Status</th>
<th>Notes</th>
<th>ECD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q3 FY18</td>
<td>Widely inform key stakeholders on new agency budget process - 50 stakeholders informed by end of June</td>
<td>On-Track</td>
<td>N/A</td>
</tr>
<tr>
<td>Q4 FY18</td>
<td>Train agency stakeholders on key aspects of agency's cost accounting program</td>
<td>At Risk</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Recent Accomplishments

<table>
<thead>
<tr>
<th>Date</th>
<th>Accomplishment</th>
</tr>
</thead>
<tbody>
<tr>
<td>May-18</td>
<td>Programs will provide accomplishments</td>
</tr>
<tr>
<td>Sep-18</td>
<td>Programs will provide accomplishments</td>
</tr>
</tbody>
</table>

FY17 Amt ($M)

<table>
<thead>
<tr>
<th>Root Cause</th>
<th>Brief Description</th>
<th>Mitigating Strategy</th>
<th>Anticipated Impact of Mitigation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative or Process Errors Made by: State or Local Agency</td>
<td>State personnel not familiar with federal process</td>
<td>Held Advanced Modeling Training Course for cost accounting. Topics covered included: Labor and non-labor data, Data Integration, and the Data Dashboard</td>
<td>For every 100 stakeholders trained we anticipate preventing $20 M of cash loss</td>
</tr>
<tr>
<td>Insufficient Documentation to Determine</td>
<td>State personnel not familiar with federal process</td>
<td>Held Advanced Modeling Training Course for cost accounting. Topics covered included: Labor and non-labor data, Data Integration, and the Data Dashboard</td>
<td>For every 100 stakeholders trained we anticipate preventing $20 M of cash loss</td>
</tr>
</tbody>
</table>

Change from Previous FY ($M)

<table>
<thead>
<tr>
<th>FY16</th>
<th>FY17</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225M</td>
<td>$221M</td>
</tr>
</tbody>
</table>

Cash Loss by FY ($M)

***SAMPLE - Does not represent real data***
Programs with +$100 Million Monetary Loss in FY 2019

**Department of Agriculture**
- Federal Crop Insurance Corporation
- National School Lunch
- School Breakfast
- Special Supplemental Nutrition Program for Women, Infants, and Children
- Supplemental Nutrition Assistance Program

**Department of Defense**
- Military Pay
- Travel Pay

**Department of Education**
- Pell Grant
- Direct Loan

**Department of Health and Human Services**
- Medicare Fee For Service
- Medicaid
- Medicare Part C
- Medicare Part D
- Child Care
- Children’s Health Insurance Program

**Department of Labor**
- Unemployment Insurance

**Department of the Treasury**
- Earned Income Tax Credit

**Department of Veterans Affairs**
- Community Care
- Compensation
- Pension
- Purchased Long Term Services and Support

**Department of Transportation**
- Federal Highway Administration Highway Planning and Construction

**Federal Communications Commission**
- Universal Service Funds-Lifeline
Connections with Councils, ESCs & Key Groups

- **Association of Government Accountants (AGA)**
  - Intergovernmental Partnership: Payment Integrity Project on Federally Funded State Administered Programs
  - Payment Integrity Communications through public forums such as Podcasts, Webinars, Chapter Trainings/Workshops, National Conferences
  - Upcoming Article in AGA Journal
- **MITRE** Eligibility Verification Challenge
- **Partnership for Public Service** Forums such as the recent Payment Integrity Forum that resulted in a publication titled “The Buck Stops Here”

- Significant Touchpoints with the following Cap Goals
  - CAP 1: IT Modernization
  - CAP 2: Data Accountability and Transparency
  - CAP 4: Improving Customer Experience
  - CAP 5: Sharing Quality Services
  - CAP 6: Shifting from Low Value to High Value Work
  - CAP 8: Results Oriented Accountability for Grants