

Social Security Administration



Deliver Services Effectively	Improve the Way We Do Business	Ensure Stewardship
1.1) Improve Service Delivery - Reduce the Hearings Backlog (2019 NP)	2.1) Streamline Policies and Processes	<u>3.1) Improve Program Integrity (2019 FAFI)</u>
1.2) Expand Service Delivery Options	2.2) Accelerate Information Technology Modernization	3.2) Enhance Fraud Prevention and Detection Activities
		3.3) Improve Workforce Performance and Increase Accountability
		3.4) Improve Organizational Effectiveness and Reduce Costs