US Patent and Trademark Office | Patents

CX CAP Goal - Service Analytics Report - FY 19 | Q4 compared to previous quarter

- **Users**: 1,260,830 (-18.9%)
- **Sessions**: 3,830,223 (-40.2%)
- **Pageviews**: 9,559,755 (-25.8%)
- **Avg. Time on Page**: 00:02:52 (+4.1%)
- **Avg. Session Duration**: 04:06 (-0.7%)

- **Number of Sessions per User**: 3.04 (-17.9%)
- **Avg. Page Load Time (sec)**: 2.82 (-12.9%)
- **Pages / Session**: 2.5 (-10.2%)