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CX CAP Goal - Service Analytics Report | FY 20 - Q1 compared to previous quarter

- **Users**: 1,645,267 (-30.5%)
- **Sessions**: 4,491,475 (-17.3%)
- **Pageviews**: 10,655,829 (-11.5%)
- **Avg. Time on Page**: 00:02:43 (-5.4%)
- **Avg. Session Duration**: 03:46 (-8.1%)

- **Number of Sessions per User**: 2.73 (-10.1%)
- **Avg. Page Load Time (sec)**: 3.54 (25.5%)
- **Bounce Rate**: 49.23% (-8.4%)
- **Pages / Session**: 2.37 (-4.9%)